

Agreement between Client & Medicii Aesthetics

Company Name : MEDICCI SAGLIK VE TURIZM HIZ LTD

Company No: 6141415556

This document sets out the principal terms and conditions on and subject to which Medicii Aesthetics will enter into an agreement (deal) with you (patient) subject to the agreement and signing by the parties of detailed legally binding agreement (formal agreement)

This letter is not exhaustive and is not intended to be legally binding between Medicii Aesthetics and you, except where specifically stated.

Medicii Aesthetics chooses the surgeons we work with very carefully. We have different surgeons with different expertise for different body, face types & procedures. Our staff are highly experienced in recommending the best surgeon for you to suit your needs & budget.

Please be advised that all of our package prices are tailored to the patient needs & they may differ from person to person.

We take a transparent approach & disclose our surgeons during your initial consultation; After agreeing to book your surgery & upon payment of your deposit, your deposit is no longer refundable.

Should you contact any of our surgeons directly after consultation with Medicii Aesthetics with a view to book directly with the surgeon's clinic, you will no longer have the option to re-book with Medicii Aesthetics for procedures with the same doctor.

We aim to provide you with the body of your dreams as close as possible to your "wish pics" however please note that this heavily depends not only on your original body, shape & size also to your diet & exercise regime & aftercare post surgery. We only guarantee that our surgeons will put the utmost effort, time and skill for your procedure to achieve as close as possible result to your desired look.

1. Medicii Aesthetics' Obligations

1.1 Medicii Aesthetics will

1. (a) arrange for your designated surgeon at their designated Hospital to carry out the agreed procedure at the personalised tailored quote
2. (b) should you encounter an unforeseen surgical complication resulting in an undesirable surgical result, arrange for a revised procedure to be carried out to your satisfaction. This of course is not inclusive of all undesirable results resulting from other causes other than surgical complications.
3. (c) arrange for you to stay at one of the designated hotels provided by Medicii Aesthetics for a period of designated days included in your package (this may vary based on the procedure you are having).
4. (d) Ensure that your post surgical aftercare in Turkey is met in full and you are given

adequate information regarding how to best look after your results. Regular visits are made to our clients for wound care and check ups with the doctor. You will have only one night assistance at the hospital after surgery however any additional nights of assistance will be charged at £100 per night. There will be a nurse covering all patients in the hotel at night.

5. (e) Provide you with transfer from Airport to Hotel and Hospital and your clinic/massage appointments.
6. (f) Ensure that you are provided with all the pre surgical advice and consent forms prior to your surgery day to allow you to fully read and understand prior to being admitted to the hospital for surgery.
7. (g) Provide and carry out all preoperative tests before surgery along with arranging consultation with anaesthesiologist and surgical consultant.

2. Patient Obligations

2.1 Patient will

1. (a) Be required to stay in Hospital for the full number of nights advised by the surgeon. Failure to comply will put you at unnecessary risk of pain and complications and should you do so against our instructions, you will be responsible fully for any complications that may arise. During the time you are in hospital, you are expected to check-out of your hotel as you and your guest should be residing in the hospital for your care. Should you wish to keep the room during this time, you will have to pay extra for those nights as they are not covered by the package bought unless otherwise agreed and stated.
8. (b) Remain in the hotel designated by us for the full duration of your recovery and will inform a member of staff should you wish to sightsee or go shopping on your own or with your carer. This is to ensure we can prepare in case there are any unforeseen emergencies and to be able to locate you easily.
9. (c) Pay for all additional room charges such as minibar or room service otherwise not provided by the hotel as part of your package and or any damages produced to the room.
10. (d) Book their own flights & cover the fee of any changes to flights should they arise.
11. (e) Ensure that they carry out a PCR Covid-19 test, no more than 72 hours prior flights & obtain a certificate demonstrating NEGATIVE Covid-19 test. Should you present on your surgery day, with a positive Covid-19 test, you will be required to self-isolate at your own cost for 14 days.
12. (f) Book their COVID-19 PCR test for their return home in good time in line with their destination's guidelines and fund this directly with the hotel or hospital.
13. (g) Be able to bring only ONE adult guest free of charge to stay in the hotel and hospital. One Child under 3 years of age can stay also free of charge (however bringing a young child is NOT recommended).
14. (h) Accept that they are responsible to attend their appointments set out in the UK in a timely manner as arranged by the team after surgery. Failure to attend our clinics for

aftercare, will deem your surgery warranty void. As part of your surgical package, we include 3 to 5 lymphatic drainage massages depending on your package. They can either be carried out in Turkey or the UK. We have therapists available in Birmingham, Manchester, Newcastle, Coventry or London. It is your responsibility to attend the closest location to you for your massages & aftercare whilst in the UK. If you do not attend to your appointments, we cannot/will not be held responsible for any damage to your results as a result of poor aftercare & this will void our surgical warranty offered. You may have a few in Turkey & the remainder in the UK.

15. (i) Acknowledge that these services are all provided by Med Ricci Aesthetics and any advertisements or sharing on social media should only mention the company name and NOT the surgeons. This is to avoid conflict of interest and protect company interests. We of course encourage an honest approach and you are permitted to mention your surgeons name PRIVATELY to other interested parties acknowledging that the services you have received are provided to you by Med Ricci Aesthetics to ensure any future referrals receive the same service.
16. (j) Accept that whilst most essential medical fees are covered within your surgical package; certain extra supplies are charged & you will be liable to cover the cost. These include: extra garments, extra transfer/taxi requests other than visits to the hospital/doctor/airport/hotel, additional blood units and plasma units after surgery, food or drinks not already in your package.
17. (k) **Not expose Med Ricci Aesthetics to negative reviews or comments publically or anonymously for any reason concerning their surgery or experience resulting in damage to brand reputation without providing the opportunity of resolution of any complaints via mediatory routes. Failure to comply with a fair and professional process of resolution will again void any cooperation by the company and may result in Legal action.**
18. (j) Be advised to stop smoking or drinking or consuming certain types of food or medications 1 month prior to surgery. Should you fail to do so you accept that you have acknowledged the guidance and willingly refused to comply. This means that any complications arising or undesirable results will not be the fault or direct responsibility of Med Ricci Aesthetics.
19. (k) Acknowledge and accept that smoking is NOT recommended after surgery for a period of 3 week. Failure to comply puts the patient and their results at unnecessary harm and a longer recovery.
20. ALL remaining balance is to be paid CASH on the DAY via GBP or EURO or DOLLAR.
If you opt to pay by CARD or BANK TRANSFER, a **18% KDV** surcharge will be added to your final bill.

3. Time limits

3.1 The parties have agreed that upon payment of deposit by the patient, the deposit is non-refundable & surgical date secured. The date of surgery can be changed without

penalty (6 weeks) prior surgical date unless there is an unforeseen global circumstance such as pandemic or International travel ban. Any other reasons for change, will be reviewed & a decision made discretion of management. You can change the date of your surgery once free of charge. The second time, there is a £100 charge should the change be less than 6 weeks from surgery date.

5. Governing law

1. 9.1 This letter is legally binding.

9.2 This letter and negotiations between the parties in connection with the proposed Deal and disputes or claims (including non-contractual disputes or claims) arising out of or in connection with them or their subject matter or information shall be governed by and constructed in accordance with the law of Turkey.

I, _____ have read and understood the document above. I have willingly on my own accord elected to have the surgery stated above with Medicii Aesthetics and have agreed to the terms set out above. I understand that failure to comply with the matters above, may result in undesired results or complications and accept that I will take responsibility for any events caused from my direct actions and relieve Medicii Aesthetics from any liability.

Patient Name & Surname

Signature

I have ensured that the patient has read and understood the above.

Medicii Aesthetics

